



Andreii N.

Business Analyst



Professional summary

Business Analyst with 4+ years of experience in IT sphere. Has an ability to understand the real business needs of the client and provide them to the development team. Skilled in design of the systems with an understanding of UX. Can find out and clarify all complex moments, introduce them to the development team in an understandable form. Has the ability to gather and describe user requirements by user stories and use cases. Has good knowledge of project life-cycle principles, management processes, and flexible methodologies in software development.

Education

Priazovsky State Technical University. Qualification awarded:

Master's Degree in computer-integrated systems.

Master's Degree in Economy.

Industries

Logistics, Enterprise, Service Sector

Technologies and tools

- UML, BPMN
- Figma, Balsamiq, Maqups
- Draw.io, MS Visio, Bizagi Modeler
- Adobe Photoshop, Adobe Illustrator, Adobe XD, Adobe InDesign
- Jira, Confluence, Redmine, Youtrack
- Agile (Scrum, Kanban), Waterfall
- MS Office, Google Docs

PROJECTS

Frozen Logistics

Duration: 05.2020 – till now

Frozen Logistics (“FL”) is a cold storage facility and logistics provider. The main products and services are short term and long term refrigerated, freezer, wine, produce, and dry storage capabilities, as well as the logistic services around receiving, delivering, and inventorying customer goods.

Team

4 specialists

Position

Business Analyst

Responsibilities

- Identifying, gathering and analyzing requirements
- Communicating with the Customer
- Reorganizing business processes
- Developing project documentation
- Writing technical specifications
- Creating mockups

Technologies and tools

- UML, BPMN, Balsamiq, MS Visio, Jira, Confluence

ERP system

Duration: 07.2019 – 04.2020

Development and implementation of an ERP system for a large logistics company. The system simplifies the process of working with orders; automates the process of calculating freight routes; implements control mechanisms when adding / changing / updating information; provides convenient and effective information search abilities; automates document flow in departments; makes it possible to generate financial reports, to input data on charges, as well as to perform financial analysis.

Team

6 specialists

Position

Business Analyst

Responsibilities

- Analyzed the current system (identified problems)
- Communicated with the Customer
- Modeled and analyzed business processes
- Reorganized business processes
- Identified, gathered, analyzed and managed requirements
- Developed project documentation and provided ongoing project support
- Communicated with the development team

Technologies and tools

- UML, BPMN, Draw.io, Jira, Confluence

Logistics system

Duration: 08.2018 – 06.2019

The system allows users to automate the work of warehouses of industrial enterprises, from the delivery of goods to the end-users' receiving. Automation of workflow processes between different departments has been created. The system provides the ability to create reports and control stock balances, making it possible to reduce procurement costs.

Team

8 specialists

Position

Business Analyst

Responsibilities

- Studied and described document flow at the enterprise
- Provided assistance in setting and described business goals
- Described and optimized business processes of different departments
- Identified and described user requirements
- Created documentation

Technologies and tools

- UML, MS Visio, Jira, Confluence, Google Docs

Audit system

Duration: 12.2017 – 07.2018

Our team has developed a system that helps to audit employees in software development companies. It helps to improve the efficiency of teams working on various projects. The main functionality of this system looks like a questionnaire for the development team. It helps management understand the team's performance and make improvements to key metrics.

Team

7 specialists

Position

Business Analyst

Responsibilities

- Analyzed business processes for auditors in the software development company
- Gathered user requirements from the inspection team
- Created mockups for the new features in the system
- Developed project documentation
- Supported the team during development

Technologies and tools

- BPMN, Draw.io, Figma, Jira, Confluence

Charging points

Duration: 07.2017 – 11.2017

The objective of this project was to develop a system for owners of electric vehicle charging points. The system provides the customer ability to manage their electric vehicle charging points, invite owners of other charging points to the customer network, and scale their business.

Team

10 specialists

Position

Business Analyst

Responsibilities

- Analyzed business needs from the client
- Gathered user requirements for the future system
- Created wireframes for the system
- Communicated with the client and development team
- Developed project documentation
- Supported the team during development

Technologies and tools

- BPMN, Draw.io, Figma, Redmine, Confluence

Recruitment system

Duration: 01.2017 – 06.2017

The system has united 143 recruitment agencies in France. It was developed as a desktop application for employees of recruitment agencies and a mobile application for temporary employees. This system allows the user to find temporary employees with the necessary qualifications, reduce the amount of paperwork for employees, calculate taxes, create various reports, and manage the database of temporary employees.

Team

13 specialists

Position

Business Analyst

Responsibilities

- Researched domain area
- Analyzed business needs from the client
- Researched restriction according to the French law
- Gathered user requirements for the future system
- Created wireframes for the system
- Communicated with the client and development team
- Developed project documentation
- Supported the team during development

Technologies and tools

- UML, BPMN, Draw.io, Figma, Youtrack, Confluence