



Salesforce developer

Professional summary

Salesforce developer with 6.5+ years of experience in the Salesforce development and administration. Has solid background in administration, configuration and implementation of Salesforce CRM and Salesforce SFA applications based on APEX language and Force.com platform. Good knowledge of CRM processes such as sales, marketing, Customer service and Customer support. A good team player with the ability to handle stress and perform complex tasks quickly and efficiently. Self-motivated, responsible and rational person.

Certificates

Salesforce Certified Platform App Builder, 2016

Salesforce.com Certified Administrator, 2014

Salesforce.com Certified Force.com Developer, 2014

Industries

Healthcare, Sales & Marketing

Technologies and tools

- JavaScript, APEX
- Salesforce / Force.com, Salesforce1
- VisualForce
- SOQL, SOSL
- AppExchange
- HTML

PROJECTS

Medical system

Duration: 05.2018 – till now

The aim of the project is development of the software for merchandisers in the medical field. The service provides quickly access requests via mobile devices, as well as control over personnel tasks performed.

Team

8 specialists

Position

Salesforce developer

Responsibilities

- Implementing new features
- Architecture development
- Integration of the Client Portal using Salesforce
- Stabilization

Technologies and tools

- JavaScript, APEX, Salesforce, Salesforce1, VisualForce, SOQL, HTML

Management system

Duration: 09.2017 – 04.2018

The team has developed the service for managing the warehouse of the shopping center. The system allows to manage and analyze the warehouse using a web interface.

Team

6 specialists

Position

Salesforce developer

Responsibilities

- Implemented new features
- Devised possible solutions to anticipated problems
- Integrated the Client Portal using Salesforce
- Stabilization

Technologies and tools

- JavaScript, APEX, Salesforce, VisualForce, SOQL, AppExchange, REST, HTML

CRM system

Duration: 02.2015 – 08.2017

The main goal of the project was development, maintaining and adjusting the existing, highly customized and integrated Salesforce. The specialists have developed new business processes and data model in order to separate the CRM from the accounting / billing part and the product platform itself.

Team

8 specialists

Position

Salesforce developer / administrator

Responsibilities

- Fixed bugs and maintained the existing processes
- Maintained and fixed the product platform integration and financial system integration using Salesforce
- Implemented new features
- Developed the architecture
- Prepared the data to Salesforce automated integration with another financial system
- Customized Salesforce according to the requirements
- Migrated the data from the financial system to Salesforce via Data Loader

Technologies and tools

- APEX, Salesforce, VisualForce, SOQL, SOSL, AppExchange, REST

CRM system

Duration: 01.2014 – 01.2015

The goal of the project was maintaining and adjusting the existing CRM system of the US-based software company. The system provides traditional CRM implementation of services and mobile applications to industries.

Team

8 specialists

Position

Salesforce developer / administrator

Responsibilities

- Maintained the existing processes in the CRM system
- Maintained and fixed the product platform integration and financial system integration using Salesforce
- Gathered requirements from the new sales team
- Cleaned and prepared the data to migrate
- Prepared the data to Salesforce automated integration with another financial system

Technologies and tools

- APEX, Salesforce, SOQL