Elena O.

System Analyst

Professional summary

System Analyst with 12.5+ years of experience. Deep knowledge of banking, telecom, processing and other fields of activity. Multi-discipline skills in software. Basic knowledge of database design. Communicative, responsible, organized, purposeful and hardworking person.

Education

Belarusian State University. Qualification awarded: Bachelor's Degree in Applied Mathematics and Computer Science.

Industries

FinTech, Enterprise

Technologies and tools

- UML, BPMN
- Draw.io, InVision
- DB2, MySQL (Browser), MS Visio
- Sparx Enterprise Architect
- Java, JavaScript, PL / SQL
- IBM RAD, IBM Data Studio
- Jira, Confluence
- SAP ERP system
- Adobe Dreamweaver, Spring, jQuery, HTML5, CSS3, Swagger, Postman, MS Teams, Skype, Skype for business, Slack

PROJECTS

Mobile banking

Duration: 06.2020 – till now

The largest bank occupying a strong position in the top 50 credit institutions in Russia in terms of key financial indicators. This project is the integration of bank information systems with third-party services of service providers.

Team
9 specialists

Position
Business Analyst / System Analyst

Responsibilities
- Communication with the Customer
- Elicitation and documentation of requirements
- Visualization of business processes
- Creation of specification for integration scenarios
- Implementation of simultaneous workflow for several teams

Technologies and tools
- UML, BPMN, SOAP, XML / WSDL, Jira, Confluence

NDA

A mobile app to provide consumer loan services, with micro animation and innovative design. The application allows users to get a loan, calculate possible credit options, make a payment, confirm identity, as well as see users' payments and past transactions.

Team
18 specialists

Position
System Analyst

Responsibilities
• Communicated with development and QA teams
• Communicated with the Customer
• Supported team with requirements and tasks
• Analyzed and validated requirements
• Created API specification
• Elicitated requirements for loans, deposits, accounts modules
• Documented apps integrations with middleware layer, core banking system, processing
• Created specification / documentation for project

Technologies and tools
• Figma, Zeplin, Draw.io, InVision, PL / SQL, REST API, Jira, Confluence, Swagger, Postman, Skype, MS Teams

CRM system

Duration: 09.2018 – 07.2019

The project is Customer Relations Management (CRM). It is a system that allows call center engineers to manage customers profiles by reviewing their history and setting new rates and plans.

Team
12 specialists

Position
Business Analyst / System Analyst

Responsibilities
- Detected, collected, analyzed and managed the requirements
- Modeled a process (UML, BPMN)
- Communicated with the Customer
- Communicated with development and QA teams
- Developed functional and technical documentation
- Controlled the requirements implementation (developed, tested, implemented according to the technical specifications)
- Supported the functionality: managed defect, analyzed and corrected recommendation

Technologies and tools
- UML, BPMN, PL / SQL, REST API, Jira, Confluence, Swagger

Online banking service

Duration: 01.2008 – 08.2018

Online web service for bank clients. It allows the client to manage deposits, credits, accounts cards, stocks, bill payments, transfers. Internet banking offers broadcasting system for sending messages via email, SMS.

Team
70+ specialists

Position
Business Analyst / System Analyst

Responsibilities
• Supported and enhanced existing software related to cards processing and core banking system
• Created software requirements specification
• Participated in creation of system architecture and HLD
• Fixed and reported bugs
• Created reports via database queries (SQL usage)
• Created technical documentation and user manuals
• Managed online deposits, accounts, credits, stocks and cards
• Managed projects related to extension / improvement of existing software (communicated with business departments, communicated with software development vendors)

Technologies and tools
• DB2, MySQL, MySQL (Browser), Java, JavaScript, SAP ERP system, IBM RAD, IBM Data Studio, Spring, jQuery, HTML5, CSS3, Adobe Dreamweaver