# Maryia B.



**Business Analyst** 

#### Professional summary

Business Analyst with 5.5+ years of experience in IT sphere. Has deep knowledge in software development methodologies, software requirements elicitation, analysis, documenting. The main responsibilities are to elicit, analyze and document business, user, functional, and non-functional requirements. Has experience in conducting demos for users.

#### Education

Graduated from Belarusian State Economic University and received a Bachelor's Degree in Economics and Management. Also, has successfully completed professional courses in Business Analysis at IT Mine.

#### **Industries**

FinTech, Travel, Healthcare, Marketplace, ERP

#### Technologies and tools

- UML, BPMN
- · Axure RP, Balsamiq, Figma, Zeplin, InVision, Snaglt, Miro
- · Draw.io, Sparx Enterprise Architect, Lucidchart
- MySQL Workbench
- · Jira, Confluence, Trello, YouTrack, Asana
- · Slack, Hangouts, Skype, MS Teams, Zoom

# PROJECTS

Duration: 08.2020 - till now

## Financial platform

Project for a leading peer-to-peer powered Bitcoin marketplace and a universal money translator. The mission is social justice through financial freedom worldwide. By offering a platform with over 300 financial networks that empowers both merchants and buyers alike, the company have created opportunities for millions across the globe who don't have access to traditional banking services. Worked in a team for the BackOffice module.

Team Position

12 specialists Senior Business Analyst

#### Responsibilities

- Modeling and analysis of business processes
- Reorganization of business processes
- Communication with the Customer
- Elicitation, analysis and management of the requirements
- Creating prototypes
- Task planning and prioritization
- Interaction with development team
- · Testing created or modified functional
- Problem management and presentation of results
- Development of the project documentation and project support

#### Technologies and tools

Jira, Confluence, Figma, Balsamiq, Draw.io

## Trading platform

United Electronic Trading Platform conducts auctions, organizes public procurement and commercial bidding. The project is developed for B2B sector. The developers have created the most convenient system for both experienced users and beginners. Here users can find answers to frequently asked questions, get advice. The site provides training for inexperienced participants.

Duration: 11.2019 - 07.2020

Team Position

20+ specialists Business Analyst

### Responsibilities

- · Conducted communication with Stakeholders
- Elicited and analyzed requirements from the Client
- Created specification for the project
- · Wrote user stories and compose acceptance criteria
- Created prototypes, drawing diagrams
- Provided regular communication with the team
- · Supported developers with tasks, provide decomposition
- Validated requirements
- Assisted PO in roadmap creation
- Performed analysis of new features
- · Composed issues in a backlog and performing prioritization
- · Documented requirements for DB import and system integration

### Technologies and tools

• Figma, Zeplin, InVision, Draw.io, Jira, YouTrack, Confluence, Skype

## App for a real estate market

This is a future web-platform that allows novice investors to calculate the investment attractiveness of real estate objects in real time, as well as receive historical statistics and statistics of the current state of the real estate market in UK using the object's postcode. The result of any investment research made using the platform, a user can send «for verification» to a group of experts represented by highly qualified specialists in the real estate UK market.

Duration: 05.2019 - 10.2019

Team Position

4 specialists Business Analyst

#### Responsibilities

- Communicated with the Customer
- · Prepared the estimation
- · Collected requirements
- Conducted business analysis
- · Prepared technical documentation for the project
- · Performed project initiation
- Created short-term goals and assigning tasks to the team members
- Managed, monitored and forecasted project execution
- · Provided reports to the Customer

#### Technologies and tools

· Asana, Jira, Confluence, Figma, Miro, Draw.io

## Banking service

A mobile app to provide consumer loan services, with micro animation and innovative design. The application allows users to get a loan, calculate possible credit options, make a payment, confirm identity, as well as see users' payments and past transactions.

Duration: 08.2018 - 04.2019

Team Position

18 specialists Business Analyst

#### Responsibilities

- · Performed communication with the team
- · Created a specification for the project
- Composed tasks for developers, provided description and AC
- Regular communication with the Client PO, designer and developers
- Elicited and analyzed requirements from the Client
- Ensured compliance of the solution with Client's requirements
- Wrote user stories and composed acceptance criteria
- Supported team with requirements and tasks
- · Performed tasks decomposition
- Performed communication with stakeholders
- Validated requirements
- · Performed business trip to client
- · Created documentation for projects

#### Technologies and tools

• Figma, Zeplin, InVision, Draw.io, Jira, Confluence, Skype, MS Teams

### Payment system

A web application for different merchants such as shops, restaurants, fitness centers, etc. Users can conduct payments in a fast and convenient way, look through the information about made transactions, generate reports on their basis and change a currently manual process of receiving POS terminals. Thus, they can create reports for different time periods.

Duration: 01.2018 - 08.2018

Team Position

5 specialists Business Analyst

### Responsibilities

- Performed communication with the Client
- · Created specification of Epics
- Created profiles of users and organizations
- Discussed requirements and confirming user stories and wireframes
- · Wrote user stories
- · Supported the team with tasks
- Composed documentation for the project

#### Technologies and tools

• Figma, Draw.io, Jira, Confluence, Skype

## Travel platform

A project for a German travel and tourism company headquartered in Hannover. It is the largest leisure, travel and tourism company in the world, that owns travel agencies, hotels, airlines, cruise ships and retail stores. Our specialists have developed a platform which allows to define a list of hotels belonging to a certain tourist region. Besides, a user can access it later on the website to see offers of the enlisted hotels.

Duration: 05.2017 - 12.2017

Team Position

15 specialists Business Analyst / Requirements Analyst

### Responsibilities

- Performed communication with the team
- · Composed tasks for developers, provided description and AC
- Regular communication with the Client PO, designer and developers
- Elicited and analyzed requirements from the Client
- Ensured compliance of the solution with Client's requirements
- Analyzed the design
- Modelling describing functionalities with flowchart and using case diagrams
- Backlog grooming
- · Assistance in sprint planning
- Performed tasks decomposition
- · Conducted weekly and demo calls with PO, provided sprint results
- Created documentation for projects

#### Technologies and tools

• UML, Trello, Zeplin, Lucidchart, Jira, Confluence, Slack, Skype, GitLab, GitHub

## Automation system

The project is in the field of cosmetology and medical researches. The main goal of the project is to create a system that automates the processes of primary patient diagnosis. The designed system also helps doctors to make an effective course of medical and cosmetology treatment using the developed algorithms.

Duration: 12.2016 - 04.2017

Team Position

7 specialists Business Analyst / Requirements Analyst

#### Responsibilities

- · Performed communication with the Client
- · Elicited requirements from PO and their analysis
- · Supported the team with tasks
- User guide creation, proposing solution of its implementation
- Provided description of UI (functionalities and page elements)
- Participated in calls with PO and designer, discussing future design, proposing improvements
- Modelling describing functionalities with flowchart and use case diagrams
- Wrote user stories
- Composed documentation for the project

#### Technologies and tools

• Figma, Draw.io, Lucidchart, Jira, Confluence, Slack, Skype

### Management system

An intelligent business management software designed specifically for aviation training centers. This is a smart tool used to organize the entire training system, manage most of day-to-day issues from one environment. It is an information technology company with a team of in-house developers, aviation pioneers, strategic thinkers, and innovators who are passionate about new technologies solutions developed for aviation training centers.

Team

12 specialists

Position

**Business Analyst** 

Duration: 05.2016 - 11.2016

#### Responsibilities

- Created prototypes of the user interface
- · Performed payment management
- Created operational reports
- · Dashboard gadgets
- · Conducted techlog printing

#### Technologies and tools

• Axure RP, Snaglt, MySQL Workbench, Sparx Enterprise Architect, Lucidchart, Jira, Confluence, Stride, Hangouts, Google Sheets

## Internal system

The system is designed to automate the work of auditors conducting project audits within the company based on information from 1C and interviews with employees done by them. It allows to conduct audits, change project assessment matrices, track changes, export data to excel files, and more. The necessary information is sent to 1C and is obtained from it.

Duration: 01.2016 - 05.2016

Team Position

9 specialists Business Analyst

#### Responsibilities

- Wrote UI specification: description of user interfaces for each system functionality, description of page elements (type, requirements, validation ruler, user interactions)
- · Participated in daily calls with the team
- Updated specification in accordance with the requirements
- Prepared the presentation of the updated system design and functionality

#### Technologies and tools

· Axure RP, Figma, Jira, Confluence, MS Power Point

Chat bot Duration: 08.2015 – 12.2015

Chat bot based on machine learning – Request for tender (RFT), Artificial Intelligence (AI) project. Creation and integration into the system a chat bot for better customer service. The main goal was to describe requirements in user stories and perform visual modelling for helping developers to estimate the project in order to prepare documentation for the tender.

Team Position

4 specialists Business Analyst

#### Responsibilities

- · Conducted requirements elicitation
- Created prototypes
- Helped the team with estimation by explaining the requirements and creating models (context and activity / flow diagram)
- Wrote user stories

### Technologies and tools

· Axure RP, Lucidchart, Jira, Confluence, Miro, MS Dynamic, Azure Bot Service

## Booking service

Service allows booking in-home services like therapist consulting, massage therapy, personal training, and more. The clients have a great opportunity to preschedule, book services with their choice of the provider. The users prepay for sessions (including crypto payments) on the app to ensure the safety of their appointment.

Duration: 04.2015 - 08.2015

Team Position

5 specialists Business Analyst

#### Responsibilities

- · Conducted requirements elicitation
- · Created user stories with acceptance criteria
- · Created backlog
- Vivificated requirements
- Created mockups
- Explained the requirements to the team

#### Technologies and tools

• Axure RP, Sparx Enterprise Architect, Jira, Confluence, Google Sheets