



Dmitry L.

Business Analyst

Professional summary

A dynamic customer-focused Business Analyst with 5.5+ years experience. Possesses the technical background and business acumen to enhance business productivity by gathering accurate business and functional requirements leading to sound project implementations. Has extensive experience in requirement gathering; conducting interviews; writing detail business and functional requirements, scope agreements; business process descriptions and training end users; working on documents; pre-sale analytics; organizing meetings and writing meetings minutes; communicating effectively with upper management, developers and QA engineers.

Education

Belarusian State University of Informatics and Radioelectronics.

Industries

FinTech, Enterprise, Property

Technologies and tools

- Axure RP, Balsamiq
- Draw.io, MS Visio, Enterprise Architect, Bizagi Modeler
- Adobe Photoshop
- Jira, Confluence
- MS Word, MS Excel, Miro

PROJECTS

Mobile banking

Duration: 06.2020 – till now

The largest bank occupying a strong position in the top 50 credit institutions in Russia in terms of key financial indicators. This project is the integration of bank information systems with third-party services of service providers.

Team

9 specialists

Position

Business Analyst

Responsibilities

- Modeling and description of As Is and To Be business processes
- Communication with stakeholders
- Preparation of training materials
- Implementation and audit of new processes

Technologies and tools

- UML, BPMN, Jira, Confluence

NDA

Duration: 01.2019 – 05.2020

An organization, the core of which is one of the largest bank of Russia. The group unites large companies in the financial sector, petrochemical industry, mechanical engineering, also in the media business.

Team

7 specialists

Position

Business Analyst

Responsibilities

- Requirements management
- Checked design for compliance with the requirements
- Product quality control
- Created BPMN, UML diagrams
- Prototyping
- Consulted the team
- Wrote software documentation

Technologies and tools

- BPMN, UML, Axure RP, Enterprise Architect, Confluence, Miro

Brokers

Duration: 05.2018 – 01.2019

This service provides consolidated information about the state of the market for various instruments. The system helps traders to receive analytical information in one place, as well as forecast from different sources on the behavior of the market.

Team

6 specialists

Position

Business Analyst

Responsibilities

- Communicated with the Customer
- Elicited, gathered, analyzed and managed the requirements
- Mockups prototyping
- SRS development
- Modeling (UML)
- Jira administration

Technologies and tools

- Axure RP, Jira, MS Project

NDA

Duration: 01.2018 – 04.2018

The company supplies a wide range of bearings, bearing units and seals, lubricants and lubrication systems, spindles, mechatronics, maintenance tools, monitoring and diagnostic equipment.

Team

6 specialists

Position

Business Analyst

Responsibilities

- Interacted with stakeholders
- Wrote documentation
- Requirements definition
- Prototyping
- Wrote requirements in a user story format
- Created tasks for the team

Technologies and tools

- Adobe Photoshop, Jira, Confluence, MS Excel

CRM system

Duration: 08.2017 – 12.2017

CRM system for the optimization of the company business processes. The CRM-system is designed for the effective management of the sales cycle by internal staff members.

Team

11 specialists

Position

Business Analyst

Responsibilities

- Created new design
- Elicited, gathered, analyzed and managed the requirements
- Prepared for the estimation
- Functional decomposition

Technologies and tools

- Draw.io, Adobe Photoshop, Jira

NDA

Duration: 08.2016 – 07.2017

This service allows to buy gift certificates from retailers and brands in one place. The service, that used to have difficult navigation and insufficient functional, became bright and dynamic. Now customers can integrate the certificates for sale independently and the online store can organize their sale without changes to the code.

Team

10 specialists

Position

Business Analyst

Responsibilities

- Communicated with the Customer
- Elicited and analyzed the requirements
- Visualized the requirements in the form of diagrams and prototypes

Technologies and tools

- BPMN, UML, Axure RP, Balsamiq, MS Visio, Jira, Confluence, Miro, MS Excel

Payroll software

Duration: 10.2015 – 08.2016

Our specialists developed the software that manages payroll, depending on the specifics of the country. The system keeps track of working time, forms payrolls and payroll reports, distributes them according to certain business accounts, and stores the information about employees on file.

Team

8 specialists

Position

Business Analyst

Responsibilities

- Elicited, gathered, analyzed and managed the requirements
- Communicated with the Customer
- Prototyping
- Documented the requirements

Technologies and tools

- Axure RP, Jira, MS Word

Property system

Duration: 03.2015 – 10.2015

The client provides services for the provision of an announcements database on the rental and real estate sale. The ads contain descriptions of the objects, information about the infrastructure, photos, cost, contacts of an owner. Our tasks included the analysis of the requirements for the new sections of the portal, the creation of specifications, the implementation of the new sections functionality, optimization of the database.

Team

9 specialists

Position

Business Analyst

Responsibilities

- Communicated with the Customer
- Elicited and analyzed the requirements
- Modeling (UML)
- Mockups prototyping

Technologies and tools

- BPMN, UML, Axure RP, Moqups, Jira, MS Project